

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2619

Examiner: Jones, Prenell P

In Re: Oleg Bondarenko et al.

Case: P5141C1

Serial No.: 10/829,014

Filed: 04/20/2004

Subject: Method and Apparatus for Providing Estimated Response-Wait-Time
Displays for Data Network-based Inquiries to a Communication Center

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Response B